

## About Our Services

Our school community offers a number of support services for students and parents. Our team approach ensures the needs of students are catered for by the most appropriate person.

The Year Level Co-ordinator is usually the first point of contact for students and parents.

The Hub of Student Support Services is located in the library building. The Guidance Counsellors have their rooms in this area, as does the School Based Youth Health Nurse, the Industry Liaison Officer, the Youth Pathways and Youth Support Coordinator.

Did you know? .....Students can chat with the school counsellor online! Follow the link to send an email requesting an appointment time to meet the counsellor in a secure chat room.

Yr 12 Countdown Newsletter Current Issue

How do I get to see someone?

Appointments can be made at the Student Support Centre before school or during break. If you are unsure who you should see, make an appointment with either the guidance counsellor or the school nurse, and if it is more useful to see someone else on the team, this will be arranged for you.

Can I bring a friend?

Often it is easier to bring a friend for your first visit. We don't mind however, it is often more useful for you if we follow up your first visit with one on your own.

Do teachers have to know what I am seeing support people for?

No. When you get an appointment form it does not state who you are seeing. It is an appointment to see someone in the support centre.

How confidential are my visits to the Guidance Counsellor and the Nurse?

We value your privacy and every effort is made to protect you. What is spoken about is between you and the Guidance Counsellor or the Nurse. However, your safety and the safety of others is our main concern and sometimes we may need to take action to ensure this. However, every effort is taken to involve you in this process and you will be told if others need to be involved.

Can I get help without going to someone at school?

We understand that sometimes you prefer to discuss personal issues with someone outside the school. For this reason you will find a number of helpful links at the bottom of the Guidance Counsellor page.

